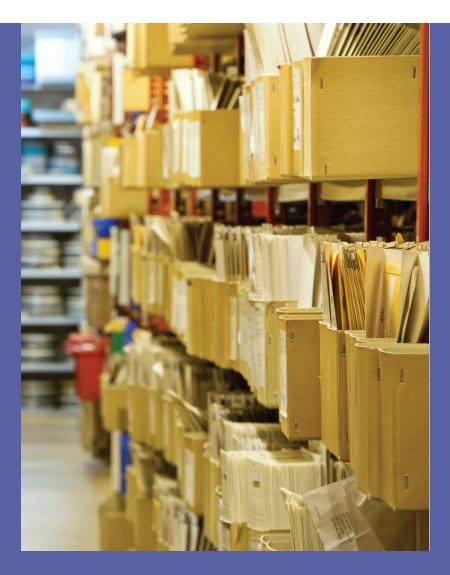**JPMorganChase**

CASE STUDY

Company Challenge:

JPMorgan Chase is a leading global financial services firm with assets of $741 billion, encompassing wholesale and retail financial services. The firm needed to scan and index their cancelled certificates and integrate the images into their current enterprise-wide applications for a more effective paperless banking system. They established an internal Imaging Steering Committee to develop a plan to implement a scanning solution. The committee chose the Kodak Open Image platform and Kodak scanners to implement the conversion. They had no internal personnel to implement the solution from the conversion standpoint. They voted to look outside the organization for a service provider, ultimately choosing DRS as their outside consultant.

DRS Solution:

Once the scanning system was installed, a staff of 7 people from DRS scanned, indexed and archived 40,000-60,000 images per day for the bank. DRS personnel remained on-site for a period of two years performing data processing on a daily basis, as well as training JPMorgan Chase personnel. Ultimately, the DRS project manager was invited to join JPMorgan Chase's Imaging Steering Committee to make software and hardware recommendations.

Return on Investment:

JPMorgan Chase was able to quickly realize cost-benefits due to the short period of time it took our personnel to start the scanning and indexing process. JPMorgan Chase's internal efficiencies increased dramatically during this time with the jumpstart in production combined with the simultaneous training of their personnel.

THE DRS GROUP