

# CASE STUDY

## Company Challenge:

The Maimonides Medical Center for Pelvic Dysfunction is a two-physician practice affiliated with the Maimonides Hospital in Brooklyn, NY. Preparing to implement an Electronic Medical Records solution using Medi-EMR as their provider, the Center sought a conversion solution to scan their inventory of active and inactive medical records. Transitioning to a new office space, it was impossible to perform this medical record scanning work on-site.

## DRS Solution:

The DRS Group proposed an off-site scanning solution at one of its nearby facilities. Through a coordinated pick-up and delivery schedule, DRS was able to complete the conversion of 3,000 patient files in one month's time. During this time, the Center retained complete access to patient records, so that their business and patient care was not disrupted. Moreover, DRS uploaded the now digitized records into the Medi-EMR database for the Maimonides Medical Center.

*By converting critical patient records to a digital format, the Center improved not only their workflow but work efficiencies as well. They now enjoy several benefits:*

**Cost Savings** - It has been proven that managing documents in digital format vs. paper can cut cost by as much as 40%.

**HIPAA** - The security and control of confidential patient information is of utmost importance.

**Immediate Access** - Uninterrupted availability to patients' records at any time.

**Remote Access** - Patient Medical Records can be accessed even while away from the office.

**No Misfiles** - Lost, misplaced, misfiled and/or damaged records are a thing of the past.

**Space Saving** - Improved use of space as a result of no longer having to store/manage paper medical records.

**IT Infrastructure** - Maximizes the use of existing IT investment.

**Patient Service** - The ease of access to patient information offers significant improvement to overall service.

**Disaster Preparedness** - By storing a digital copy of patient records offsite in a secure location, the Maimonides Medical Center is now much better prepared for disaster recovery.

"This seamless integration enabled us to move into our new office with confidence that all our files would be online with our electronic records provider and get our office one step closer to being totally paperless. The DRS Group was professional and responsive to all our needs while being very cost-effective (giving us an all encompassing pricing structure that eliminated any hidden charges). I only wish that all of the many vendors I dealt with during our move were as accommodating."

## Return on Investment:

Now, the staff of the Maimonides Medical Center has instant access to all patient medical records from PC's within their offices. The digital records can be quickly accessed by user-name and a secure password for viewing, printing or faxing as necessary.



**THE DRS GROUP**