

## JPMORGAN CHASE IMPLEMENTS PAPERLESS BANKING WITH DAIDA'S EXPERT SUPPORT



### CLIENT BACKGROUND:

JPMorgan Chase is a prominent global financial services firm with assets of \$741 billion, encompassing both wholesale and retail financial services. The firm recognized the need to modernize its document management processes to improve efficiency and reduce reliance on paper-based systems.

### SUMMARY:

JPMorgan Chase, a leading global financial services firm, sought to implement a paperless banking system by scanning and indexing their cancelled certificates. Daida provided the necessary expertise and support to successfully implement the solution, enabling JPMorgan Chase to integrate the images into their enterprise-wide applications and achieve a more efficient paperless banking system.

### THE CHALLENGE:

JPMorgan Chase needed to scan and index physical copies of their cancelled certificates into a digital format so they could be implemented into their current enterprise-wide applications for a more effective paperless banking system.

### THE SOLUTION:

JPMorgan Chase created a committee to form an action plan. They chose the Kodak Open Image platform and Kodak scanners for the conversion but lacked the internal personnel to implement the solution effectively. Daida was selected as their outside consultant to support the implementation of the scanning system.

## IMPLEMENTATION:

Daida provided a staff of 7 people to scan, index, and archive 40,000-60,000 images per day for the bank. Daida personnel remained onsite for two years, performing daily data processing and training JPMorgan Chase personnel. Daida's project manager was invited to join JPMorgan Chase's Imaging Steering Committee to provide software and hardware recommendations. This collaborative approach ensured a smooth implementation process and the successful integration of the scanned images into JPMorgan Chase's enterprise-wide applications.



## RESULTS:

Quick realization of cost-benefits due to the rapid implementation of the scanning and indexing process

Dramatic increase in internal efficiencies

Successful training of JPMorgan Chase personnel

Seamless integration of scanned images into enterprise-wide applications

Streamline your financial institution's document management processes with Daida's expert support! Our experienced team can help you implement paperless banking solutions, improve efficiency, and reduce costs. Contact Daida today to learn how we can assist you in achieving a more modern and efficient document management system.

