



WHITWORTH UNIVERSITY STREAMLINES STUDENT DOCUMENT ACCESS WITH DAIDA'S RADIX SOLUTION

EXECUTIVE SUMMARY

Whitworth University partnered with Daida to implement RADIX, a web-based document management system that allows secure access to student documents both on-campus and remotely. By deploying RADIX in their Admissions, Finance, and Registrar offices, Whitworth University has significantly improved customer service response times, reduced man-hours related to student information management, and made progress towards becoming a paper-less institution.

CLIENT BACKGROUND

Recognized as one of the top regional colleges and universities in the West, Whitworth University enrolls 2,600 students in more than 50 undergraduate and graduate degree programs. At the time of initiating their relationship with Daida, Whitworth enjoyed record levels of student enrollment and retention, the strongest financial position in the university's history, and increased external visibility.

THE CHALLENGE



Whitworth University initially used microfilm to retrieve student records, which was cumbersome and time-consuming. They later deployed a localized digital repository with on-site storage and multiple user licensing, but this system required significant upgrades, including new workstations and upgrading existing licenses. The university needed a more cost-effective and user-friendly solution to manage their student documents.



THE SOLUTION

Daida's RADIX, a web-based document management system, was chosen by Whitworth University for its ease of administration, user-friendliness, and cost-effective unlimited licensing. The hosted model employed by RADIX allows the institution to deploy unlimited and secure access to various users, both on-campus and off-campus, for significantly less investment than traditional on-site repositories.



IMPLEMENTATION

Whitworth University deployed RADIX in their Admissions, Finance, and Human Resources offices. As students graduate, their files are scanned by the Registrar's office and uploaded into RADIX for retrieval by any department. Applications from prospective students are retrieved digitally from a custom online service and Royall and Company, then uploaded directly to RADIX.



CALL TO ACTION

Experience the benefits of streamlined document management with Daida! Our document management solutions offer secure, remote access to critical documents, improved customer service, and enhanced operational efficiency.

RESULTS



Admissions counselors can review applicant files and make acceptance decisions remotely, reducing the time between application and acceptance notification



Admissions has eliminated two large file cabinets and saved at least 30 minutes per day for each of their six employees, equaling a weekly time savings of 15 hours



Finance department has eliminated six file cabinets, with four more expected to be eliminated by the end of the year, saving significant space



Check run preparation time in the Finance department has been reduced from 1-2 hours to just 30 minutes