



# MENTAL HEALTH CENTER OF DENVER ACHIEVES 1,315% ROI WITH DAIDA'S ECM SOLUTIONS

## EXECUTIVE SUMMARY

Mental Health Center of Denver (MHCD) partnered with Daida to implement an Enterprise Content Management (ECM) system, complementing their existing Electronic Health Record (EHR) system. By leveraging PaperVision Capture and PaperVision Enterprise, MHCD increased staff productivity by 90%, saved \$259,625 annually, and achieved a remarkable 1,315% return on investment.

## CLIENT BACKGROUND

Founded in 1987, Mental Health Center of Denver (MHCD) is the designated community mental health authority for the City and County of Denver. With over 500 employees, an annual budget of \$47 million, and treating more than 15,000 patients yearly, MHCD specializes in the treatment of serious and persistent mental illness.

## THE CHALLENGE



Despite implementing an EHR system, MHCD still relied on paper records for documents requiring signatures and other business documents. This led to inefficiencies, with employees spending at least 1 minute retrieving each record from file cabinets or off-site storage, totaling an extra 20 hours per week. Additionally, off-site storage costs amounted to nearly \$1,300 per month for housing more than 25 years of records.



## IMPLEMENTATION

Daida installed the ECM system, and assisted MHCD in upgrading to PaperVision Capture to run scanners and index electronic documents, saving time and money. With these new tools, employees began scanning all active files, new admit, and re-admit files. The implementation process was smooth, and the switch to electronic file management was easy for the staff.



## RESULTS

**1,315%** return on investment

**90%** return on investment



**\$259,625** annual savings



**13 rooms** previously used for file storage now available for patient services



**Improved document security** and easier HIPAA compliance



**American Reinvestment and Recovery Act (ARRA) grant** awarded to offset EMR system costs

## CALL TO ACTION

Discover how Daida's ECM solutions can transform your organization's document management, boost productivity, and deliver significant cost savings. Contact us today to discuss how we can help you overcome your information management challenges